

## Community Principles

1. Involving someone from the community early on in the process
2. Let the consultation shape your agenda
3. Flexibility – lean into the needs of the community
4. Framework for outcomes to keep in mind goals and ensure integrity of the goal
5. Non-hierarchical process
6. Embed accountability
7. Know your community
8. Approach the perceived leaders and gatekeepers whilst making space for other voices
9. Meeting people where they are comfortable so you can hear the real issues
10. Show that we are really listening and are prepared to adapt
11. Importance of working with the movers and shakers! – recognise the people and projects already happening.
12. Do your research
13. Accessibility – use different mechanisms for outreach and consultation
14. Deep and active listening
15. Use a consistent space and be consistent in approach
16. Foster curiosity and a sense of belonging
17. Ensure everyone feels valued throughout the process
18. Try to manage power balance
19. Empower communities to make the work sustainable
20. Manage expectations and be realistic
21. Ensuring the facilitators are trained and self-aware (?)
22. The importance of language and pay attention to miscommunications
23. The importance of representation and the inclusion of lived experience
24. Sociocratic model
25. Proactive approaches to accessibility.