

Alive Activities, Bristol who received a £5000 grant for intergenerational activities at their dementia friendly allotme

FUNDING CHALLENGES AND HOW TO OVERCOME THEM

McCARTHY STONE

FOUNDATION

- 1. A QUICK INTRODUCTION
- 2. THE CHALLENGES I SEE
- 3. A CROWDED MARKET
- 4. BLURRED BOUNDARIES GET YOUR GOVERNANCE RIGHT
- 5. UNDERSTANDING THE CHANGES YOU CREATE
- 6. MAKING YOUR CASE
- 7. LOOKING BEYOND DONATIONS
- 8. MEASURING WHAT YOU MANAGE
- 9. QUESTIONS?



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- Enables the delivery of social value alongside business value
- Improves brand equity and customer perception
- 87% of UK consumers expect companies to consider their impact on society as much as their own business interests and 92% are more likely to trust a company that supports social or environmental issues.
- Positively impacts employee morale, builds identity with our values, and connects our people to our purpose. 72% of employees want purpose to receive more weight than profit.
- Is a tangible demonstration of how the organisation also supports wider societal issues, helping attract and retain talent. 87% of millennials believe companies should address urgent social and environmental issues and want to be proud of where they work.
- Contributes to each of our strategic pillars, driving performance, engaging our people, and delighting our customers.

The recent GPTW survey demonstrated a tangible uplift in how our employees feel

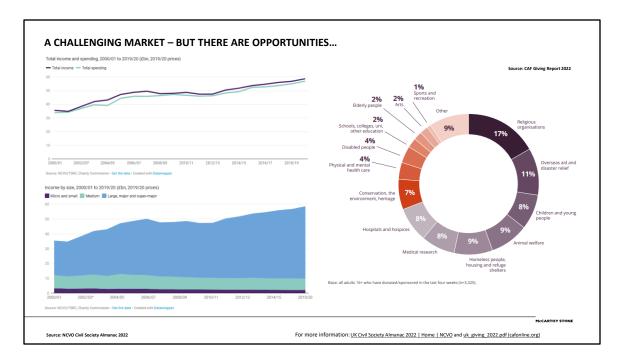
about the company's contribution to community. The foundation is one tangible driver of that, creating a clear way for our people to give something back and connect with our social purpose.



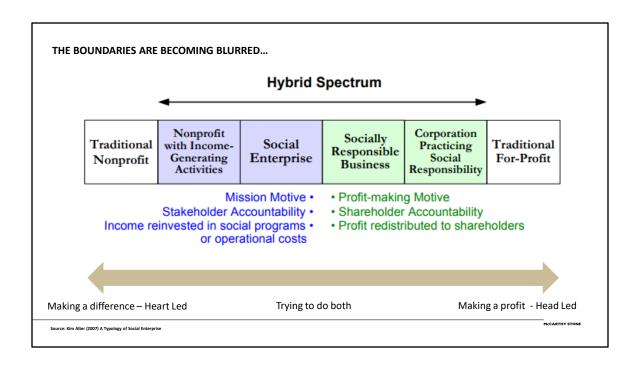
The Together Project, London, received £5,000 towards the costs of their new office space.

7 FUNDING CHALLENGES I SEE IMPACTING SMALLER CHARITIES...

- A CHALLENGING MARKET WITH LOTS OF GREAT ORGANISATIONS DOING VERY SIMILAR WORK
- GETTING THE RIGHT BUSINESS MODEL
- SHOWING HOW FUNDING WILL MAKE A DIFFERENCE AND WHO TO – DEMONSTRATING SOCIAL VALUE
- NO CLEAR CASE FOR SUPPORT
- CHASING RESTRICTED FUNDING WITHOUT COST RECOVERY
- FINDING A WAY TO MONITOR AND REPORT ON IT ALL
- UNDERUSING THE ANNUAL REPORT

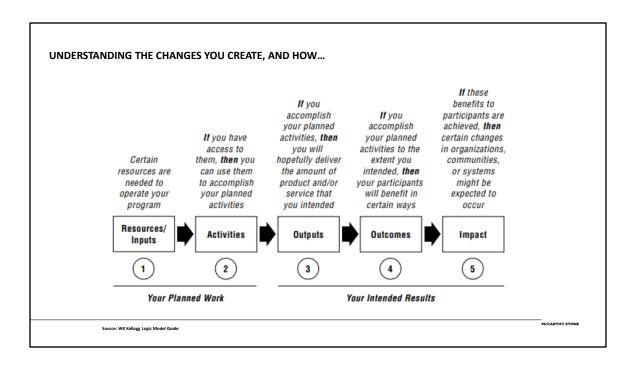


- Income from the public and investment have risen, while government income has fallen. National Lottery income was £950m in 2000/1 and has halved to £502m, where income from the public has grown from £15bn to £30bn. However, recent data suggests a significant decline in the numbers of people donating.
- Larger organisations have been growing their share of income, while smaller orgs more dependent on the public for fundraising share is shrinking.
- Cash giving, lottery playing and giving at fundraising events is declining, direct debits/SO's is the most common way of giving, while donating via website/app remains above pre-pandemic levels
- More income is derived from 'earned' (contracts/memberships/fees etc) than 'unearned' (donations/grants/sponsorship etc) routes



	CHARITABLE INCORPORATED ORGANISATION ("CIO")	COMPANY LIMITED BY GUARANTEE	COMPANY LIMITED BY SHARES	COMMUNITY INTEREST COMPANY ("CIC")	COOPERATIVE AND COMMUNITY BENEFIT SOCIETIES	LIMITED LIABILITY PARTNERSHIP ("LLP")
Charitable?	Yes	Can be charitable	No	No	CBS can be but exempt charity	No
Principal regulator	Charity Commission	Companies House and, if charitable, the Charity Commission	Companies House	Regulator of Community Interest Companies (part of Companies House)	Financial Conduct Authority	Companies House
Asset Lock	Yes	Yes if charitable	No	Yes	CBS can adopt statutory lock	No
Mission Lock	Yes	Yes if charitable	None	Yes	Yes if charitable	None
Finance	Primary purpose trade, grants and debt	Primary purpose trade, grants and debt	Trading income, debt and equity	Trading income, debt and if a share CIC equity	Trading income, debt and withdrawable shares	Trading income, debt and capital contributions
Tax Benefits	Yes	Yes if charitable	No	No	Yes for charitable CBS	No
Comments	Common structure for new charities	Dual regulated structure was commonly used	Usually a commercial venture	Specifically designed for social enterprises with protected social mission and asset lock	Non-profit organisations that are community focussed	Often used by groups of professionals but can be useful as joint venture

- Picking the right model can have implications later, particularly in how you access/obtain capital.
- Sometimes the simplest model won't be the most appropriate.
- You can convert in certain cases from one model to another.
- If unsure what is right for you, take legal advice from a charity specialist.

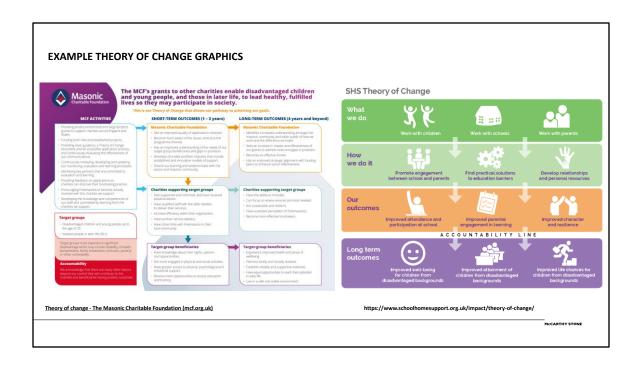


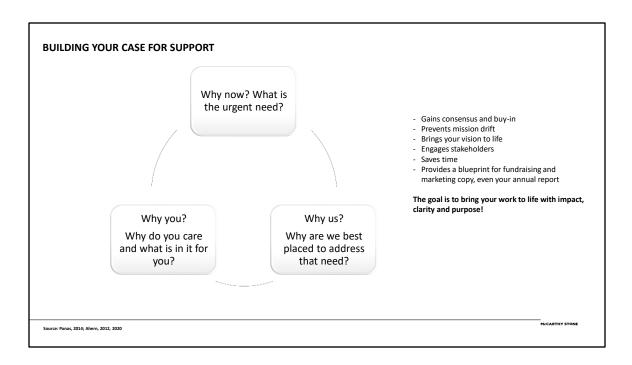
A logic model can have many benefits:

- Encourages you to think beyond the numbers to the social value you create.
- Can provide insight for monitoring and evaluation at all stages
- Help to prevent mission drift
- Can demonstrate to funders/donors/investors how their resources will drive and create social change/impact.
- Provides assumptions that can be stress tested or underpinned by evidence
- Helps to link together all aspects of your organisation and its people to your desired social impact (see Balanced Scorecard later!).
- Helps to set organisational objectives that are SMART in nature.

	Term Outcomes	Outputs	Activities	Resources
We expect that if completed these activities will lead to the following changes in 7–10 years:	We expect that if completed or ongo- ing these activities will lead to the fol- lowing changes in 1–3 then 4–6 years:	We expect that once completed or under way these activities will produce the fol- lowing evidence of service delivery:	In order to address our problem or asset we will con- duct the following activities:	In order to accom- plish our set of activities we will need the following:

- Start with the end in mind and move from Right to Left to complete.
- This is a board level document, but it needs a wide range of insight from stakeholders, particularly to test assumptions (if we do X then Y will happen).
- Adjust timelines to fit your vision
- You may consider outcomes to be on an individual level and impact to be on a wider community or part of society, rather than using a timeframe basis.
- There are MANY different ways to do this, often using graphics/imagery to bring it to life. Consider your audience and where you plan to use it.





Your Case for Support is an internal document that acts as a blueprint for a wide range of activities, including fundraising, communications, operations, inductions/HR, and much more.

There are many benefits to a Case for Support:

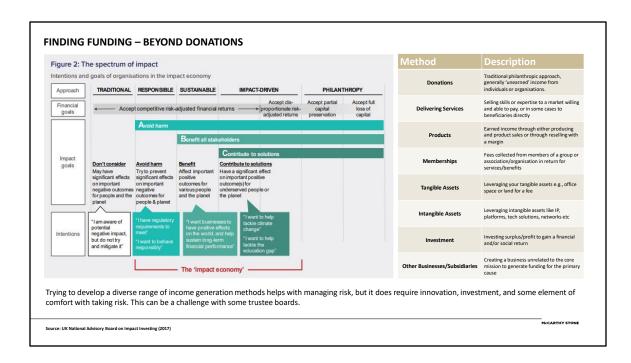
- Gains consensus and buy-in
- Prevents mission drift
- Brings your vision to life
- Engages stakeholders
- Saves time
- Provides a blueprint for fundraising and marketing copy, even your annual report

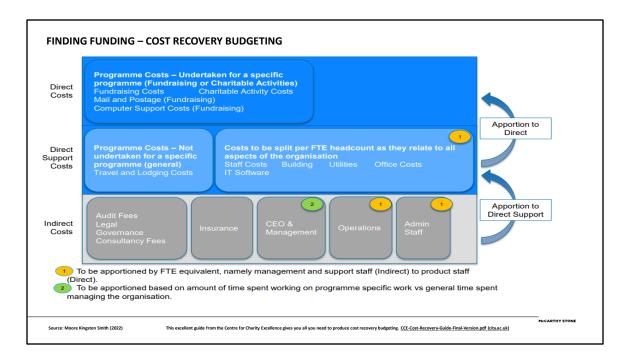
You may have different versions if you feel your audiences warrant it, or if you are working on a specific capital project, but simply having one to start with is helpful.

As with your logic model, this is a board level and internal document, but should be produced with a wide range of stakeholder insight.

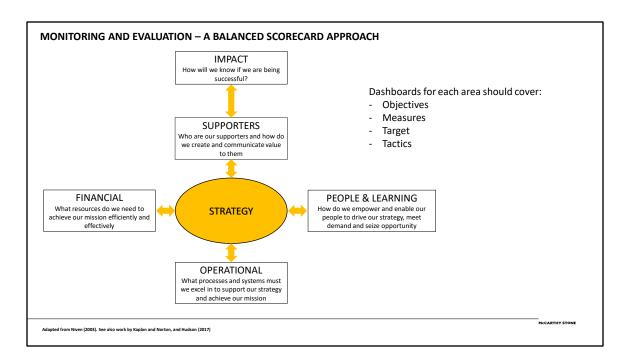
It can be a narrative document, but be creative! Use statistics like a spear – to make a point. Consider an external copywriter to support you.

The goal is to bring your work to life with impact, clarity and purpose!





- Charities lose between 5 10% of all programme costs through poor cost recovery practice (Salway, 2022)
- If your accounts are produced on an activity basis, then a lot of the information you need to complete this is already there.
- Understanding AND demonstrating your costs provides a high level of transparency to funders and reassurance that you are able to deliver. This also helps funders to see the 'true' cost of your services.



You can build your own, based on your organisation's structure and strategy. You can also cascade versions of this to departments in bigger organisations or encourage them to adopt their own. There are a few key principles:

- Look at more than just financials to measure success.
- Look outside as well as inside the organisation
- Look ahead and not just behind you

The Balanced Scorecard approach isn't about reporting on performance, it is about driving it forwards.

THE ANNUAL REPORT AND ACCOUNTS - MORE THAN JUST COMPLIANCE



- There are almost 12 million views of the charity register each year.
- Only 71% of larger charities provided accurate analyses of all four parts of their accounts.
- Only 62% of small charities (under £25k) income and expenditure agreed to the accounts.
- Funders will often look at the annual report and in particular the narrative. It is a great opportunity to showcase your work and provide a higher level of transparency.

WRAPPING UP – AND A CAVEAT, FUNDERS NEED TO DO BETTER

- Keep things simple and concise, it aids understanding, accessibility, and impact
- There is no perfect solution, find what works for you
- Just like strategy, this is all emergent reflect and adjust course as you go, but remember your destination!
- Give feedback and build collaboration it is a major sector advantage
- Funders need to do better too. The more we work together, the better potential for success.
- Stay positive, there have always been challenges recessions, conflict etc. If there wasn't challenges, we wouldn't need charities. You are making a difference, celebrate that.
- Thank you! Thank you for listening, sharing my passion, and for all the work you do! Please feel free to contact me for source materials graeme.marsh@mccarthyandstone-foundation.org.uk





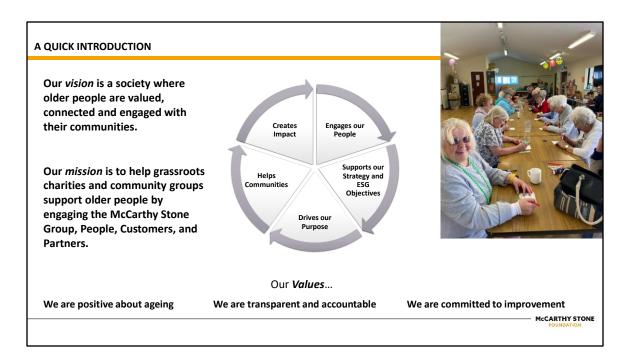
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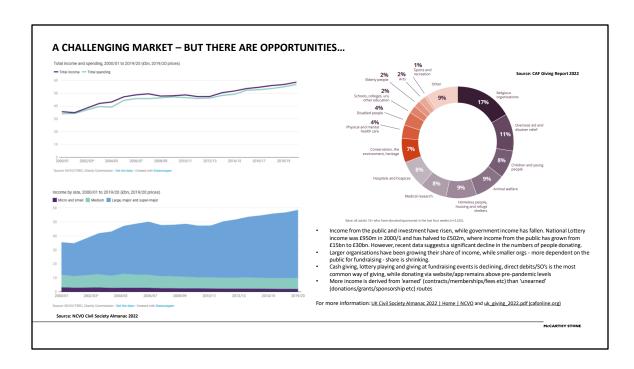
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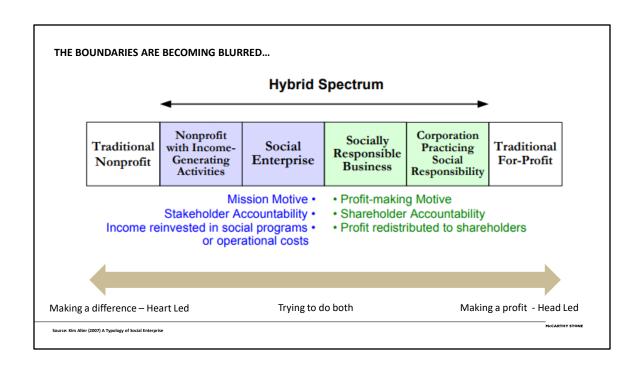


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STARTING OUT - GET YOUR GOVERNANCE MODEL RIGHT...

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Source: Andrew Studd (2023) Russell Cooke LLP

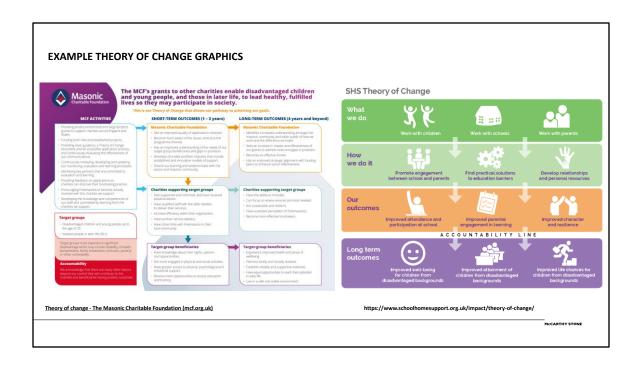
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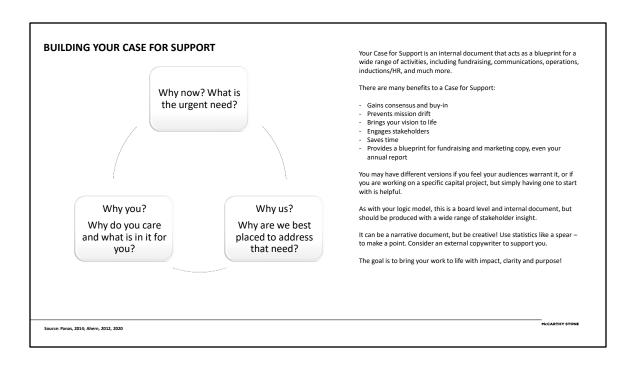
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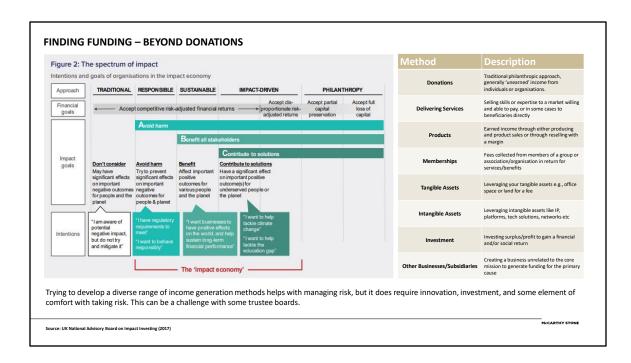
IS 'INTERGENERATIONAL WORK' AN ACTIVITY, OUTPUT, OUTCOME OR IMPACT?

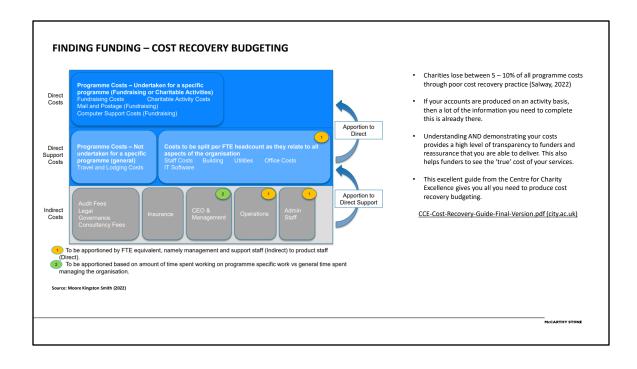
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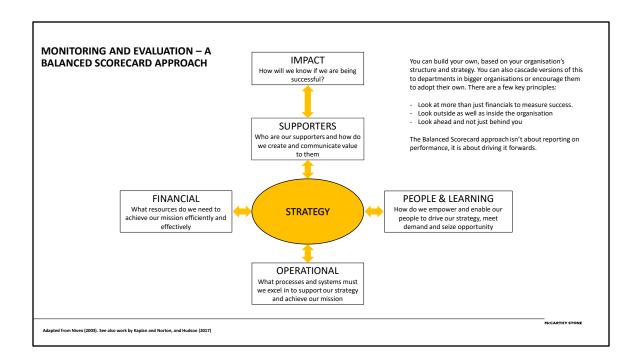
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